

Ann Dills

annmdills.com

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PERSONAL PROFILE

I love to support capacity building efforts, from facilitating engagement to designing enduring learning experiences that are person-centered and tailored to your unique needs.

KEY SKILLS

- Instructional Design
- Curriculum Development
- eLearning
- Facilitation
- Authoring Tools: Articulate Storyline and Rise, Lectora, Camtasia, SnagIt, Audacity, MS Office
- Evaluation & Assessment

APPROACHES

- ADDIE
- Adult Learning
- Asset-Based Community Development
- Bloom's Taxonomy
- Diffusion of Innovation
- Liberating Structures
- Stages of Change

WORK EXPERIENCE

Technical Assistance Manager

Provide, Inc. | 2021-2025

Served as the organization's first technical assistance manager, responsible for the creation and delivery of the learning and development strategy for all programming.

- Integrated theories and methodologies to establish an evidence-informed foundation for delivering training and other technical assistance
- Developed and delivered training and technical assistance to organizations across the South and Midwest.
- Project managed teams developing content for the learning and development strategy guided by the ADDIE framework.
- Facilitated focus groups and surveyed end users to evaluate the assets and needs of organizations, as well as to evaluate the effectiveness of trainings and other technical assistance.

Senior Systems Consultant, HIV/STD Program

Texas Department of State Health Services | 2014-2021

Served as the HIV Program's first Systems Consultant, responsible for supporting federally funded grantees statewide in achieving Ending the HIV Epidemic goals through the design, delivery and evaluation of tailored data analysis and visualizations as well as other learning experiences

- Provided data analysis and tailored visualizations and learning experiences for all 26 HIV funding regions in Texas
- Project managed a cross-programmatic team to develop guiding documents for a statewide systems shift toward "status neutral", focused on needs and priorities identified by the statewide community planning body.
- Presented on behalf of the agency at 40-50 in-person and virtual events per year, including both formal presentations and facilitated group dialogue.

Case Management Training Specialist, HIV/STD Program

Texas Department of State Health Services | 2007-2014

Served as the HIV Program's first Case Management Training Specialist, responsible for the design, delivery and evaluation of the learning and development strategy for all federally funded grantees statewide.

- Designed, delivered and evaluated initial HIV Case Management curriculum
- Project managed the transition of in-person curriculum to asynchronous eLearning content
- Developed and maintained Standards of Care for HIV service categories through an iterative community input process.
- Served as Institutional Co-Chair of the statewide HIV community planning body and co-facilitated learning and strategic planning sessions

WORK EXPERIENCE, CONT.

Social Work Senior, Ryan White Title B Program

Bluegrass Care Clinic, University of Kentucky | 2006-2007

Served as a member of a multidisciplinary health care team in order to provide medical and support services to people living with HIV.

- Assisted clients in accessing available medical and social services
- Identified and documented patterns of service need and advocated for effective policies and resource development
- Performed and documented psychosocial assessments and assured appropriate care documentation of patient files
- Designed and facilitated patient groups focused on health education and self-care

Director of Client Services

AIDS Volunteers, Inc., Kentucky | 2003-2006

Served as the Director of all programming for people living with HIV, responsible for coordinating and implementing the Direct Client Services Program, including supervision of staff and interns, and providing guidance to the long-term and short-term agency housing programs.

- Managed the agency's multi-million dollar grant portfolio and monitored all programmatic expenses
- Project managed a statewide federally funded substance use and housing program
- Evaluated and reported on all agency programming
- Assisted clients in accessing available medical and social services and provided primary and secondary case management services
- Developed and maintained a support network for clients in the community to facilitate easy access to services not provided directly by the agency

Village Project Coordinator

AIDS Volunteers, Inc., Kentucky | 2001-2003

Served as the coordinator for the Village Project, responsible for facilitating a small-group centered around peer leadership and HIV prevention with at-risk adolescents that sought to decrease risk behaviors while developing leadership skills among participants.

- Designed, developed and facilitated a year long curriculum centered on weekly education and leadership sessions
- Developed and maintained relationships with other youth-serving providers in the community for participant recruitment and engagement
- Assessed, evaluated and reported on programmatic outcomes

OTHER RELATED EXPERIENCE

Institutional Co-Chair and Member, Texas Statewide HIV Community Planning Body

Court Appointed Special Advocate, Travis County CASA

Facilitator, Office of Multicultural Affairs, University of Kentucky

EDUCATION

Master's | Social Work | University of Kentucky | 2004

Bachelor of Arts | Social Work | University of Kentucky | 2002